

From: sbutler@iinet.net.au
Sent: Monday, 1 April 2019 2:36 PM
To: 'Kate.Carnell@asbfeo.gov.au'
Cc: 'ALLEN,Ruth'
Subject: Bankwest appointed managers FTI Consulting have rejected your request for a Neutral Evaluation. Please report them.

To Kate Carnell.
Australian Small Business and Family Enterprise Ombudsman (ASBFEO).

Dear Kate

Ruth Allen from the ASBFEO informed me on 22 March that Bankwest appointed managers FTI Consulting have rejected your request for a Neutral Evaluation over serious misconduct in my case. She advised that rejection of such a request has only ever happened once before. She also advised that FTI Consulting have advised that they think the request for a Neutral Evaluation is unwarranted and that they are going to lodge a formal objection over your request to the Administrative Appeals Tribunal (AAT) Ruth advised that this has never happened before.

I first brought this issue to you 2 ½ years ago in October 2016.
FTI have strung this process out by six months being since last October.

I request that you do all in your power to expose their refusal.
What does the ASBFEO plan to do on this matter now and over what timeframe?
It's taken 2 ½ years to get to this point. Has the ASBFEO sufficient resources to do the job?
As mentioned in my email below I would like to engage the lawyer you had in mind to do the Neutral Evaluation to do an assessment of the case.
I request that the lawyers opinion also be published as it will be damning.
Can the ASBFEO assist with this?

Do you think I should now take this to AFCA or ASIC as they see to have greater enforcement and compensation powers?

I am going to report this matter to the Legal and Constitutional Affairs References Committee Inquiry into Resolution of disputes with Financial Service Providers within the justice system. As an example of the misconduct of Bankwest appointed managers and how Bankwest was complicit.

This case clearly shows very serious misconduct, enough to warrant jail terms. If Bankwest appointed FTI Consulting had nothing to hide they would cooperate with the request for a Neutral Evaluation.

Bankwest senior managers appointed these crooks and Bankwest were fully aware of their misconduct and gross overcharging. Its not good enough of Bankwest just to wipe their hands of this, they are as guilty as the instigators of all this and need to be exposed and brought to account.

Please take a strong stand on this case and show that the ASBFEO under your leadership can publicly expose misconduct within a reasonable timeframe.

Kind Regards

Sean Butler
Perth
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