

Commonwealth Bank Group

Commonwealth Bank of Australia
ABN: 48 123 123 124

Commonwealth Bank
Level 5 Tower 1
Darling Park
201 Sussex Street
SYDNEY NSW 2000

Reply
GPO Box 2719
SYDNEY NSW 2001

29 January 2019

Mr Sean Butler

By email: sbutler@inet.net.au

Dear Mr Butler

I refer to your recent correspondence including your emails dated 2 January, 8 January 2019 and Friday 18 January 2019 which contained a link to the website www.bankwestinfo.com.

We have reviewed the contents of this website. CBA does not agree with much of the content on the website but does not propose to comment on those factual matters with which it disagrees.

However, we are very concerned that current and former employees of CBA and Bankwest have been named, pictured and subjected to personal comments on your websites. CBA considers that much of the material relating to such employees is untrue and potentially defamatory of the relevant individuals. We request that you immediately remove the pictures, names and comments of the relevant current and former CBA and Bankwest employees from the above website and any other social media platforms and forums. We also request that you refrain from making such references in the future.

Please acknowledge receipt of this letter and confirm that you will immediately remove the material relating to CBA and Bankwest's current and former employees from the above website.



Kate Brown
General Manager
Major Dispute Resolution and Employee Relations Legal
Commonwealth Bank of Australia

To: Brown, Kate (Legal)
Subject: Response to Letter from Commonwealth Bank of Australia [CBA-GCA.FID615021]
Attachments: Your Bankwest Enquiry ref 153648 cmkgault

Dear Kate

I asked CBA to review my case and had sent Matt Comyn an email requesting this last October.

I attach an email received in response to my request dated 30 October 2018. It says

"Dear Mr Butler,

I write further to your email to Matt Comyn dated 29 October 2018 regarding your request for an independent review of your previous case with Bankwest.

I would like the opportunity to review your concerns and previous cases, and you will contact you again to discuss the matter by Wednesday, 7 November 2018."

Since then no one has contacted me to discuss the matter.

Has my case been reviewed by CBA?

If so please inform me of the result of the review?

Your email to me below does not address the issues raised.

I believe you cannot be sued for defamation if telling the truth.

Is that correct?

You say "We have reviewed the contents of the website. CBA does not agree with much of the contents...."

You then go on to request that I remove certain materials.

I believe that all material on the website is factual and correct.

Please advise me which material you believe to be factually incorrect. If anything is incorrect I will remove it.

The material is now being distributed via facebook and other social media platforms and to journalists and politicians.

Kate I am just looking for decency and fairness. The legally worded response you sent me does nothing to solve issues and the tone of the letter and the banks refusal to constructively communicate is an example of why the Banking Royal Commission was called. Its been a PR disaster for the Bank. You perhaps have no idea of the seething hate in the community for corrupt bankers and their agents. Please adopt a more reasonable attitude and address the very serious concerns I have raised.

Please send this email to Mat Comyn and I will do the same and also by registered mail.

I will post your letter to me today and this response on social media and on the website

Kind regards

Sean Butler
Perth
0419 964 487